

Day/Time	Session #	Life	Session #	Disability	Session #	Legal	Session #	What's the Fraud?! (WTF)	Session #	"In-The-Know" for Inquiring Minds
Monday, March 30, 2020 Monday 10-11:15am	1	Find the Clues: Colonel Mustard in the Study With a Dagger! Bradley Heltemes, MD	2	Keeping Current with RVU/CPT Codes Dimitris Bantieskas, CPA	3	ERISA Update Keiko Kojima	4	Building Effective Fraud Models Abhishek Lall Jonathan Dennis	5	SAFER active shooter response training...much more than run, hide, and fight Michael Clarke
Monday, March 30, 2020 1:15-2:30pm	6	Intro to Underwriting for Claims Professionals Anthony Ferrante Kathleen Alfano	7	QA Management Using Claim Analytics Jason Hollis	8	Opioids - Accidental Death Claims Julie Wall	9	LTC Fraud and Investigation Audrey Dooley, LTCG	10	Social Security Financing and Benefits, Myths vs. Facts Chris Doherty Barbara Mountain
Monday, March 30, 2020 2:45-4:00pm	11	Real, Incomplete or Bogus? - Foreign Death Panel Richard Marquez Clare Santana	12	Audit is NOT a 4-letter Word (if you know what to expect!) Carrie Barnes Kimberly Tomaselli	13	Mock Deposition Dorothy D. McDermott	14	Unmanned Surveillance and Digital Fraud Investigations Bob Reynolds James Swift	15	Business Travel Accident Insurance Chris Prutting Maureen Renson
Tuesday, March 31, 2020 8:30- 9:30am	16	Parting the Clouds: A Clear and Effortless Beneficiary Experience Ann Binzer Jill Rewis	17	Evaluating Pharmacy Trends in Disability Claims Nikki Wilson, ParmD/MBA	18	Legal Updates - Life Jeannine Jacobson	19	Respect Your Elders - How to Recognize Financial Elder Abuse Erin Worthington	20	Predictive Analytics to Uncover the Power of Claims Data Clinton Innes
Tuesday, March 31, 2020 9:45-10:45am	21	Digital Investigations & Life Claims Rich McKeon Iraida Labra	22	Examiner's Guide to Mental Health Dr. Michael LaCroix	23	DI Case Law Update Sherrill Colombo	24	Turning Trash into Treasure Lisa J. Ribacoff, MSEd., LPI, CPE	25	The Games People Play Jay Keningsberg
Tuesday, March 31, 2020 11:00am-12:15pm	26	Managing Remote Work Arrangements Wendy Berndt	27	Disability Complex Claims Round Table Kevin Sherman	28	Can you Take it Back? (Rescissions) Michelle d'Arcambal Vedant Gokhale	29	Forensic Case Studies - Know the Fraud Indicators Ernest Patrick Smith	30	Building a Multigenerational & Diverse Claim Team Lindsey Lajoie Meredith Heibert