

Day/Time	Life	Disability	Legal	What's the Fraud?! (WTF)	"In-The-Know" for Inquiring Minds
Monday 10-11:15am Session Title	1 Life Claim Automation Rob Waterman David Schulman	2 "Hidden Bad Faith" - ERISA Cases Sally Dodge Brooks R. Magratten, Esq	3 Mock ALJ Hearing Anita Kulakowski Matt Jensen Timothy Peters Ted Norwood	4 LTC - Fraud Julie DiCesare Sharon Markovsky Chuck Angiolillo	5 Technology and Its Impact on Claim Management Adam Seidner
Monday 1:15-2:30pm Session Title	6 STOLI Update Michael Miller	7 The SSDI Determination and LTD Best Practices Barbara Mountain Chris Doherty	8 Defending Corporate Depositions: The Best Laid Plans Michelle d'Arcambal Maureen Middleton	9 Provider Fraud Dr. John Cerf	10 InsurTech Panel Ian Bridgman John Standish Leo Corcoran
Monday 2:45-4:00pm Session Title	11 The Future of Group Life Trends: Are you Ready? Priscilla Hinkson Alan Palmer Jacobus, Esq.	12 Individual and Group Disability - Round Table Elizabeth Roberge Michael Speroni Jamie Ciesiak	13 Mediation Under a Spotlight Adam Formus, Esq. Mark Russell	14 Life, Disability and LTC Fraud Detection and Mitigation Johnathan Dennis Thomas Mulvey James Rumph	15 QA - Metrics and measuring Performance Jason Hollis
Tuesday 9-10:15am Session Title	16 Group Life Roundtable Donna Conticchio	17 Vocational Rehab, Dead or Alive? Michael LaCroix, PhD	18 Untangling the Knot of Residual v. Total Disability Joseph M. Hamilton Chris Collins Daniel P. Flynn Joe Sullivan	19 AI: The Intelligent Claim Assistant for Fraud Detection and Mitigation John Standish	20 How to Speak to a Physician Marcus Iglesias, MD
Tuesday 10:30-11:45am Session Title	21 Trends in Life and Accident Insurance Rob Lesko	22 Am I Faking or Is It All In My Head: Cognitive Impairment Fred Kadushin	23 Hot Topics in ERISA Disability Claims Sherril Colombo	24 USPS Fraud Danielle Schrage	25 Block Chain - What In The World Are We Getting Ourselves Into? Jay Kenigsberg
Tuesday 1:45-3pm Session Title	26 Meet the MA Ins. Fraud Bureau Anthony DiPaolo	27 Investigation Update Robert Reynolds Nicole Lespacio Katherine Small	28 Preventing Bad Faith Claims Handling Lawsuits: Lessons Learned from Recent Cases Alan Palmer Jacobus, Esq.	29 What Insurance Leaders Need to Know about Fraud Matthew J Smith, Esq	30 Mass Claim Events Analytics Rich Elomaa Ryan Lavelle